

## Distance Learning Complaint Contact Information

### Alabama

Ron Leonard

Director of Special Initiatives

COMI.998 (o)9.004 (f S)cn TT0 14BT/TT1 12 Tf004 (f Qq11.(Di)-5ti)-5 (rea1d)AlnTf004 ( 0)0011250 10.04T02

---

<https://www.ache.edu/wp-content/Sara/StudentComp.pdf>

(334) 242-2211

### Alaska

Tyler Eggen

Institutional Authorization Program Coordinator

Alaska Commission on Postsecondary Education

[tyler.eggen@alaska.gov](mailto:tyler.eggen@alaska.gov)

<https://acpe.alaska.gov/ConsumerProtection>

(907) 465-6741

### Arizona

Lanna Dueck

Executive Director

Arizona SARA Council

[ldueck.azsara@riosalado.edu](mailto:ldueck.azsara@riosalado.edu)

<https://azsara.arizona.edu/>

<https://azsara.arizona.edu/complaints>

(602) 529-6649

### Arkansas

Alana Colburn

Associate Director of Private Postsecondary Education and Transfer Programs

Arkansas Division of Higher Education

[alana.colburn@adhe.edu](mailto:alana.colburn@adhe.edu)

<https://adhe.edu/resources/students>

<https://sbpce.wufoo.com/forms/form-8040-complaints>

Colorado  
Heather DeLange  
Director, Office of Private Postsecondary Education  
Colorado Department of Higher Education  
[heather.delange@dhe.state.co.us](mailto:heather.delange@dhe.state.co.us)  
<https://highered.colorado.gov/>  
<https://highered.colorado.gov/students/how-do-i/file-a-student-complaint>  
(303) 862-3005

Connecticut  
Emily Bjornberg  
SARA Coordinator  
Connecticut Office of Higher Education  
[Emily.Bjornberg@ct.gov](mailto:Emily.Bjornberg@ct.gov)  
<https://ohe.ct.gov/SARA/Default.shtml>  
(860) 947-1800

Delaware  
Leigh Weldin  
College Success Program Coordinator  
Delaware Department of Education  
[leigh.weldin@doe.k12.de.us](mailto:leigh.weldin@doe.k12.de.us)  
<https://www.doe.k12.de.us/sara>  
<https://education.delaware.gov/families/college-career-life/college-scholarship-financial-aid/dheo-forms/student-complaint-inquiry-form/>  
(302) 735-4193

District of Columbia  
Amy Spies  
Compliance Specialist  
Higher Education Licensure Commission  
[amy.spies@dc.gov](mailto:amy.spies@dc.gov)  
<https://osse.dc.gov/service/higher-education-licensure-commission-helc-public-complaints>  
<https://helc.osse.dc.gov/topic/helcadmin/students/frequently-asked-questions-for-students>  
(202) 442-4012

Florida  
Brady Lyon  
Educational Policy Director  
Commission for Independent Education  
Florida Department of Education  
[brady.lyon@fldoe.org](mailto:brady.lyon@fldoe.org)  
(850)245-3200



Iowa  
Lisa Pundt  
Postsecondary Authorization Administrator  
Bureau of Iowa College Aid  
Iowa Department of Education  
[lisa.pundt@iowa.gov](mailto:lisa.pundt@iowa.gov)  
<https://www.iowacollegeaid.gov/StudentComplaintForm>  
(515) 210-8563

Kansas  
Jennifer Armour  
Associate Director Academic Affairs  
Kansas Board of Regents  
[jarmour@ksbor.org](mailto:jarmour@ksbor.org)  
[https://www.kansasregents.org/students/university\\_student\\_complaints?highlight=WyJzdHVkZW50IiwY29tcGxhaW50Ii0=](https://www.kansasregents.org/students/university_student_complaints?highlight=WyJzdHVkZW50IiwY29tcGxhaW50Ii0=)  
(785) 430-4288

Kentucky  
Jevonda Keith  
Director of State Authorization and Reciprocity  
Kentucky Council on Postsecondary Education  
[jevonda.keith@ky.gov](mailto:jevonda.keith@ky.gov)  
[http://cpe.ky.gov/campuses/consumer\\_complaint.html](http://cpe.ky.gov/campuses/consumer_complaint.html)  
<http://cpe.ky.gov/campuses/complaintform>  
(502) 892-3031

Louisiana  
LeAnn Detillier  
Assistant Commissioner for Program Administration  
Louisiana Board of Regents  
[leann.detillier@laregents.edu](mailto:leann.detillier@laregents.edu)  
<https://www.laregents.edu/>  
(225) 342-4253

Maine  
Michael T. Perry  
Director of Higher Education & Educator Supports  
Maine Department of Education  
[michael.t.perry@maine.gov](mailto:michael.t.perry@maine.gov)  
<http://www.maine.gov/doe/>  
<https://www.maine.gov/doe/sites/maine.gov.doe/files/inline-files/sara-complaint-form.pdf>  
(207) 441-1718

Maryland

Alexandra (Alix) Chaillou

Associate Director, Institution Review

Maryland Higher Education Commission

[Alexandra.Chaillou@maryland.gov](mailto:Alexandra.Chaillou@maryland.gov)

[https://mhec.maryland.gov/institutions\\_training/Pages/career/pcs/complaint.aspx](https://mhec.maryland.gov/institutions_training/Pages/career/pcs/complaint.aspx)

(410) 767-3293

Massachusetts

Alex Nally

Deputy General Counsel

Massachusetts Board of Higher Education

[anally2@dhe.mass.edu](mailto:anally2@dhe.mass.edu)

<https://www.mass.gov/info-details/complaints-against-higher-education>

(617) 994-6955

Michigan

James R. Farhat

Departmental Specialist, Employment & Training, Post Secondary & Still in School

Missouri

Joshua Fischer

Program Specialist

Missouri Department of Higher Education and Workforce Development

[Joshua.Fischer@dhewd.mo.gov](mailto:Joshua.Fischer@dhewd.mo.gov)

<https://dhewd.mo.gov/DistanceEducation.php>

(573) 522-1377

Montana

Joe Thiel

Interim Deputy Commissioner for Academic, Research, and Student Affairs

Montana University System

[StateAuthorization@montana.edu](mailto:StateAuthorization@montana.edu)

<http://mus.edu/board/>

[https://mus.edu/che/Td\(h\)9pTd\(JoeTh\)5.996\(i\)-3acreW\\*ñBT0g/TT0114pan4MCITN02\(h\)9.0/Td\(h\)9pTd6\(i\)](https://mus.edu/che/Td(h)9pTd(JoeTh)5.996(i)-3acreW*ñBT0g/TT0114pan4MCITN02(h)9.0/Td(h)9pTd6(i))

New Jersey  
Eric Taylor, Esq.  
Director, Office of Licensure

## Ohio

Matt Exline

Senior Director of Program Approval Operations

Ohio Department of Higher Education

[mexline@highered.ohio.gov](mailto:mexline@highered.ohio.gov)

<http://scr.ohio.gov/ConsumerInformation/FilingaComplaint.aspx>

(617) 728-3095

## Oklahoma

Elizabeth Walker

Coordinator for Academic Affairs Administration

Oklahoma State Regents for Higher Education

[lwalker@osrhe.edu](mailto:lwalker@osrhe.edu)

<http://www.okhighered.org/>

<https://www.okhighered.org/current-college-students/complaints.shtml>

<https://okhighered.org/admin-fac/sara/>

(405) 225-9154

## Oregon

Veronica Dujon

Director, Office Academic Policy and Authorization

Oregon Higher Education Coordinating Commission

[veronica.dujon@hecc.oregon.gov](mailto:veronica.dujon@hecc.oregon.gov)

<https://www.oregon.gov/highered/access/pages/student-complaints.aspx>

(503) 508-1790

## Pennsylvania

Gina Wetten

Higher Education Associate II

Pennsylvania Division of Higher Education, Access, and Equity

[giwetten@pa.gov](mailto:giwetten@pa.gov)

[https://www.education.pa.gov/Postsecondary-Adult/CollegeCareer/Pages/Students-](https://www.education.pa.gov/Postsecondary-Adult/CollegeCareer/Pages/Students-Complaints.aspx)

[Complaints.aspx](https://www.education.pa.gov/Postsecondary-Adult/CollegeCareer/Pages/Students-Complaints.aspx)

(717) 265-7723

## Puerto Rico

Neydaliz Vega

Economic Program Analyst

Puerto Rico State Department - Education Department

[nvega@estado.pr.gov](mailto:nvega@estado.pr.gov)

<https://agencias.pr.gov/agencias/cepr/inicio/Pages/SARA.aspx>

(787) 722-2121 ext 3809



Rhode Island  
Rebecca Ryan  
Coordinator of Veterans Education and State Approving Agency  
Rhode Island Office of the Postsecondary Commissioner  
[rebecca.ryan@riopc.edu](mailto:rebecca.ryan@riopc.edu)  
<https://riopc.edu/policies/student-complaint-procedures/>  
(401) 736-1164

South Carolina  
Argentini Anderson, PhD  
Assistant Director, Academic Affairs  
South Carolina Commission on Higher Education  
[aanderson@che.sc.gov](mailto:aanderson@che.sc.gov)  
<https://www.che.sc.gov/students-families-and-military/student-resources>  
[https://www.che.sc.gov/sites/che/files/Documents/Licensing%20updates/Complaint\\_Procedures\\_and\\_Form.pdf](https://www.che.sc.gov/sites/che/files/Documents/Licensing%20updates/Complaint_Procedures_and_Form.pdf)  
(803) 737-2276

South Dakota  
Katie Hubbard  
Academic Affairs Specialist - South Dakota SARA Coordinator  
South Dakota Board of Regents  
[katie.hubbart@sdbor.edu](mailto:katie.hubbart@sdbor.edu)  
<https://tdx.sdbor.edu/TDClient/33/Portal/Home/?ID=50219c42-9f6a-45de-82ad-cad22e4afa9b>  
(605) 737-3455

Tennessee  
Julie Woodruff

U.S. Virgin Islands  
Camille McKayle  
Provost and Vice President of Academic Affairs  
University of the Virgin Islands  
[cmckayl@uvi.edu](mailto:cmckayl@uvi.edu)  
(340) 693-1200

Utah  
Cynthia "Cyd" Grua  
Office of the Commissioner for Higher Education  
Utah System of Higher Education  
[cgrua@ushe.edu](mailto:cgrua@ushe.edu)  
<https://ushe.edu/office-of-commissioner/state-authorization-ut-sara/>  
(801) 646-4768

Vermont  
Cassandra Ryan  
Director of Regulatory Compliance  
Vermont Agency of Education  
[cassandra.ryan@vermont.gov](mailto:cassandra.ryan@vermont.gov)  
<https://education.vermont.gov/documents/postsecondary-program-complaint-resolution>  
<https://education.vermont.gov/sites/aoe/files/documents/edu-postsecondary-program-complaint-resolution.pdf>  
(802) 595-2757

Virginia  
Darlene Derricott  
Director of Academic Services  
State Council of Higher Education for Virginia  
[darlenederricott@schev.edu](mailto:darlenederricott@schev.edu)  
<https://www.schev.edu/institutions/virginia-sara> State

West Virginia

Lucy Kefauver

Director of Online Learning

West Virginia Higher Education Policy Commission

[lucy.kefauver@wvhepc.edu](mailto:lucy.kefauver@wvhepc.edu)

<https://www.wvhepc.edu/inside-the-commission/special-initiatives/state-authorization-reciprocity-agreement-sara/>

<https://www.wvhepc.edu/wp-content/uploads/2021/10/Student-Complaint-Process.pdf>

(304) 205-6073 ext. 56073

Wisconsin

Paige Smith

Chief Compliance Officer

University of Wisconsin System Administration

[psmith@uwsa.edu](mailto:psmith@uwsa.edu)

<https://heab.state.wi.us/dlab/>

<https://heab.state.wi.us/dlab/students.html#file>

(608) 265-2273

Wyoming

Rob Dennis

Chief Operating Officer

Wyoming Community College Commission

[rob.dennis@wyo.gov](mailto:rob.dennis@wyo.gov)

<http://edu.wyoming.gov/>

<https://edu.wyoming.gov/wp-content/uploads/2021/10/Student-Complaint-Process.pdf>

<https://form.jotform.com/212505034743043>

(307) 777-7013

## Accreditation

The University of South Alabama is accredited by the Southern Association of Colleges and Schools Commission on Colleges (SACSCOC) to award bachelor's, master's, specialist, and doctoral degrees. Degree-granting institutions also may offer credentials such as certificates and diplomas at approved degree levels. Questions about the accreditation of the University of South Alabama may be directed in writing to the Southern Association of Colleges and Schools Commission on Colleges at 1866 Southern Lane, Decatur, GA 30033-4097, by calling (404) 679-4500, or by using information available on SACSCOC's website, <https://www.sacscoc.org/>.

To contact accrediting agencies for specific University of South Alabama degree programs, see more at: <https://www.southalabama.edu/departments/institutionaleffectiveness/accreditation/>.  
Contact the A (onal)11.o (e)TJETQq0 Om5 (t)12.0a Cihet,